

CITY OF BOONVILLE, MISSOURI
1200 LOCUST STREET, BOONVILLE MO 65233-1358
OFFICE PHONE (660)882-5479 FAX PHONE (660)882-8218
EMAIL ADDRESS: waterbilling@boonville-mo.org

NOTICE

The City of Boonville is required to reveal the utility customers **Name** and **Address** upon request, **except for those residential customers who request non-disclosure**. Any request made to the City of Boonville, will **REQUIRE** completion of Sunshine Law Request Form (Request for Public Records). **If you do not want your name disclosed, please, advise the Billing Clerk and your account will be flagged for non-disclosure of this information.**

DEPOSITS

Deposits are required for new customers. These deposits are based on the size of meter. That information may be obtained through the water department.

The deposit, based on a typical 5/8 inch residential meter is total of \$113.00. (\$106 for water fund, \$5 for sanitation fund, non-refundable \$2 service fee). Deposits are refundable after 12 consecutive billings without delinquencies in payment.

WATER CHARGES

According to meter size
 (basic residential meter is 5/8 and 3/4 inch)

<u>Meter size (inches)</u>	<u>Minimum monthly charge</u>
5/8 and 3/4 inch	\$23.00
1 inch	39.00
1 1/2 inch	66.00
2 inch	99.00
3 inch	175.00
4 inch	284.00
6 inch	556.00
First 1000 gallons---	---minimum charge
Next 9000 gallons---	---\$6.35 per 1000 gallons
Next 40,000 gallons---	---\$4.95 per 1000 gallons
Any additional gallons---	---\$4.50 per 1000 gallons

SEWER CHARGES

A fixed charge of \$20.00 is charged per meter. Each meter is also charged \$7.50 per 1000 gallons of water. This charge is a commodity charge for operations and maintenance. For a total of \$27.50 for minimum usage.

The sewer rate is based on water consumption from October through March. New rates will appear on the following May bill. (Example new customer in December 2017—new average will apply May 2019). New customers will be charged the average of 4000 gallons, at the rate of \$50.00 per month.

SANITATION CHARGES

Sanitation rate is a fixed charge for \$17.00 per residential unit, and \$21.56 for 1 time per week hand stop pickup per commercial unit. (This will differ if there are additional pickups needed and if containers are needed).

FUEL SURCHARGE

Fuel surcharge is an authorized and imposed fee per unit of Sanitation. The fee will be variable by quarter, calculated by city staff and the service provider, as set forth in the service provider’s contract with the city.

METER RENTAL FEE

Meter rental fee is a fixed rate of \$.30 per month.

SALES TAX

Sales tax is based on water charges only---Residential customer – 2.750%
Commercial customer – 8.225%

ANNUAL PRIMACY FEE

The Primacy Fee is an annual charge required by the State of Missouri, based as follows:

Unmetered & meters less than or equal to one inch	\$ 3.00
Meters greater than one inch up to the equal of two inches	\$ 7.44
Meters greater than two inches up to the equal of four inches	\$41.16
Meters greater than four inches	\$82.44

This charge will show up on your January or February water bill.

ANNUAL SEWER FEE

The Sewer Fee is an annual charge required by the State of Missouri, based as follows:

Residential Users	\$ 0.80
Commercial users not served by public water supply district	\$ 3.42
Less than or equal to one inch meters	\$3.00
Less than or equal to four inch meters	\$11.00
Greater than four inch meters	\$29.00

This charge will show up on your January or February water bill.

PENALTIES

A **\$10.00** penalty will be added to any account in which a full payment is not made within 5 (five) days of the due date specified on the bill. (Ordinance Section 21-148-(d) (6) b).

ADVANCED DISPOSAL SERVICES, INC.

P O BOX 389

MACON, MO 63552

Local Office (660)882-7595-----Macon Office 1-800-569-1598 or 1-800-778-7652

OFFICE HOURS: MONDAY through FRIDAY – 7:00 a.m. to 5:00 p.m.

TRASH SERVICE INFORMATION

- Trash must be available for pick up by 6:00 a.m.
- Trash must be placed in bags and/or trashcans and should be placed curbside or in an appropriately designated area for those residents who have alley pick up service. If 55-gallon cans are used, please only place trash bags inside for easy removal and disposal.
- “Backdoor” service will continue as is for disabled residents. We would also appreciate bags only.
- If you should need a special pick up for an excessive amount of trash or items not regarded as normal household trash, please call Advanced Disposal Services, Inc. to arrange for a special pickup. One item such as a mattress, chair, sofa, etc. will be picked up along with regular trash at no additional charge.
- Delayed trash pick up due to severe weather will be announced on local radio station KWRT-1370 AM.
- The City of Boonville will continue to bill you for your trash collection service.
- The following items CANNOT be picked up with normal household trash: yard waste, appliances, large automotive/truck parts, demolition debris and/or hazardous or potentially hazardous materials. NOTE: Check with a local tire or salvage yard for proper tire and/or appliance disposal.
- There will be no trash collection on the following holidays: New Year’s Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, and Christmas Day. Trash pick up will be delayed one day if one of the above holidays falls on or before your regular scheduled pick up day.
- Advanced Disposal Services, Inc. will provide a Spring Cleanup Day for the residents of Boonville. The City of Boonville will notify all residents through public announcements as to when their day will be. We will pick up the following items free of charge: trash, appliances, furniture, bedding, demolition/remodeling debris, junk, and other miscellaneous items that can legally be put in a landfill. Items being disposed must be made available for easy handling. Small, loose items should be bagged or boxed. Wood should be stacked or bundled in approximately four feet lengths or less. NO TIRES, YARD WASTE, HAZARDOUS, OR POTENTIALLY HAZARDOUS MATERIALS can be picked up.

RECYCLING A recycling drop-off container is located at Advanced Disposal Transfer Station, 690 Al Bersted Drive, for all residents of Boonville to utilize. The following items will be accepted for recycling: newsprint and aluminum cans. **Advanced Disposal Transfer Station hours are Monday through Friday, 7:30a.m. to 4:00 p.m. and on Saturday, 7:30 a.m. to 11:30 a.m.** To reach the transfer station directly, that number is (660)882-4020.

YARD WASTE DISPOSAL Residents of Boonville can bring their grass, leaves, limbs, real Christmas trees, and other yard waste material to the yard waste area behind the City Services Building, 1200 Locust Street.

SPECIAL PICK UPS/CONTAINERS Various size containers are available for projects such as new construction, remodeling, general clean up, etc. Please contact Advanced Disposal Services, Inc. for more information at the numbers listed above.

THANK YOU FOR YOUR COOPERATION. WE APPRECIATE THE OPPORTUNITY TO SERVE YOUR COMMUNITY.

(OVER)

CITY OF BOONVILLE RESIDENTIAL YARD WASTE INFORMATION

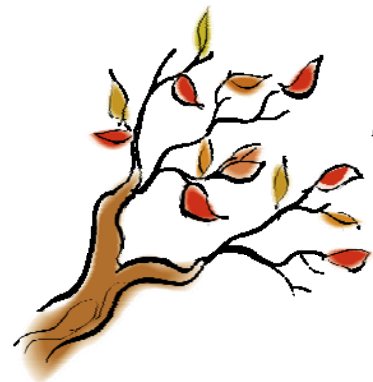
The code of General Ordinances of the City of Boonville defines yard waste as:

Unwanted or discarded leaves, grass clippings, yard and garden vegetation and tree limbs less than one half (1/2) inch in diameter and three (3) feet in length.

Yard waste, as defined, must be accumulated in bags (**not more than fifty (50) pounds**) or tied in bundles not exceeding two (2) feet in diameter, and placed at the curb (Not in the alley) to be removed by City Personnel, on the first available Monday. Yard waste in Trash Cans **WILL NOT BE TAKEN!** Yard waste should be ready for removal by 7:00 A.M.

Material exceeding the defined limits of yard waste may be deposited at the yard waste site behind City Services Building.

(OVER)





HOW TO DETERMINE IF YOU HAVE A WATER LEAK

Other than actually seeing running water, the best method to check for a water leak is to take water readings. This method checks the entire internal plumbing system for leaks. Read the meter just before going to bed or whenever no one will use any water. Read the meter again in the morning or after a few hours of non-use. The two readings should be the same. If they are not the same, and you cannot account for the use of a humidifier, ice cube maker, toilet flush, water filter, or water softener, then you have a leak.

From our experience, most of the leaks in plumbing systems are found at the toilet tank. Malfunctioning water softeners and humidifiers run a distant second and third. Toilets leak at the bottom of the tank around the flapper or at the top of the tank at the overflow tube. To test the flapper, remove the tank lid and mark the water level. Shut off the water supply to the toilet. If after 30 minutes, the water remains on the mark, the flapper is not leaking. The water level in the toilet tank should be at least one inch below the top of the overflow tube. If the water level in the tank, is at the top of the overflow tube, that is where a leak may be. The float that controls the water level in the tank should be adjusted so that the level is at least one inch below the top of the overflow tube. Toilet tank leaks typically result from worn or misaligned parts of the flushing mechanism. Most repairs can be done by an experienced “do it yourselfer”.

Another test that can be done on toilets is by putting food coloring or laundry bluing in the tank of the toilet. Wait for an extended period of time, (couple of hours while everyone is at work or overnight). When that time period is up, check to see if the laundry bluing or food coloring is in the bowl of the toilet. If it is, your toilet is leaking. If the bluing or food coloring is not found in the tank (where you put it), or the bowl of the toilet, then that means it has already gone to the sewer, and your toilet has a major leak.

Water leaks are costly. A typical toilet leaking constantly, all month long, can add \$1100.00 to your water bill in one month.

(OVER)

STOP WATER THEFT

The City of Boonville Water Department is pleased to provide you with high quality water at the lowest possible cost. People using water illegally—such as using unmetered water—not only denies the water system money each year but also imposes costs on other paying customers. The following outlines what you can do to assist us in locating water theft.

The following conditions may cause us to be suspicious that water theft is occurring at a property:

- ❖ Meter readings that are lower than the history for previous readings;
- ❖ Low consumption based on knowledge of average water consumption; and
- ❖ Refusing to allow meter readers to access a property to obtain an actual reading.

Water theft is a serious offense and can result in significant fines as well as criminal or civil prosecution. In addition to any penalties, anyone caught stealing water will be charged for the water they used through an estimated calculation.

Water theft has a negative effect on all City of Boonville Water customers. We appreciate your assistance in locating illegal connections. We encourage rental property tenants to report any signs of water theft. If you are aware of water theft taking place in a property, or are suspicious that water theft may be occurring, please contact us at (660) 882-5479.

(OVER)



FIX A WATER LEAK



Page 1 of 2

The U.S. Environmental Protection Agency's WaterSense® program is reminding Americans to check their household plumbing fixtures and irrigation systems for leaks.

The Facts on Leaks:

- Leaks can account for, on average, 11,000 gallons of water wasted in the home every year, which is enough to fill a backyard swimming pool.
- The amount of water leaked from U.S. homes could exceed more than 1 trillion gallons per year. That's equivalent to the annual water use of Los Angeles, Chicago, and Miami combined.
- Ten percent of homes have leaks that waste 90 gallons or more per day.
- Common types of leaks found in the home including leaking toilet flappers, dripping faucets and other leaking valves. All are easily correctable.
- Fixing easily corrected household water leaks can save homeowners more than 10 percent on their water bills.
- Keep your home leak-free by repairing dripping faucets, toilet valves, and showerheads. In most cases, fixture replacement parts don't require a major investment and can be installed by do-it-yourselfers.
- The vast majority of leaks can be eliminated after retrofitting a household with new WaterSense labeled fixtures and other high-efficiency appliances.

Leak Detection:

- A good method to check for leaks is to examine your winter water usage. It's likely that a family of four has a serious leak problem if its winter water use exceeds 12,000 gallons per month.
- Check your water meter before and after a two-hour period when no water is being used. If the meter does not read exactly the same, you probably have a leak.
- One way to find out if you have a toilet leak is to place a drop of food coloring in the toilet tank. If the color shows up in the bowl without flushing, you have a leak. Make sure to flush immediately after this experiment to avoid staining the tank.

Faucets and Showerheads:

- A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons per year. A home with WaterSense labeled toilets could use that water to flush for six months!



FIX A WATER LEAK



Page 2 of 2

- Leaky faucets can be reduced by checking faucet washers and gaskets for wear and replacing them if necessary. If you are replacing a faucet, look for the WaterSense label.
- A showerhead leaking at 10 drips per minute wastes more than 500 gallons per year. That's enough water to wash 60 loads of dishes in your dishwasher.
- Most leaky showerheads can be fixed by ensuring a tight connection using pipe tape and a wrench.

Toilets:

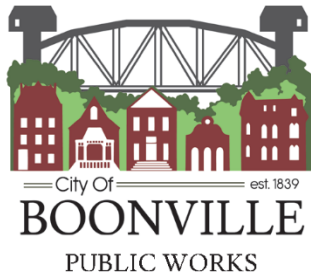
- If your toilet is running constantly, you could be wasting 5000 gallons of water or more every day.
- If your toilet is leaking, the cause is most often an old, faulty toilet flapper. Over time, this inexpensive rubber part decays, or minerals build up on it. It's usually best to replace the whole rubber flapper—a relatively easy, inexpensive do-it-yourself project that pays for itself in no time.
- If you do need to replace the entire toilet, look for a WaterSense labeled model. If a family of four replaces its older, inefficient toilets with new WaterSense labeled ones, it could save more than 16,000 gallons per year. Retrofitting the house could save the family approximately \$2,000 in water and wastewater bills over the lifetime of the toilets.

Outdoors:

- An irrigation system should be checked each spring before use to make sure it was not damaged by frost or freezing.
- An irrigation system with pressure set at 60 pounds per square inch that has a leak 1/32nd of an inch in diameter (about the thickness of a dime) can waste about 6,300 gallons of water per month.
- To ensure that your in-ground irrigation system is not leaking water, consult a WaterSense irrigation partner who has passed a certification program focused on water efficiency; visit www.epa.gov/watersense for a complete list of irrigation partners.
- Check your garden hose for leaks at its connection to the spigot. If it leaks while you run your hose, replace the nylon or rubber hose washer and ensure a tight connection to the spigot using pipe tape and a wrench.

About EPA's WaterSense Program

WaterSense is a partnership program sponsored by the U.S. Environmental Protection Agency. It's mission is to protect the future of our nation's water supply by promoting and enhancing the market for water-efficient products and services. Currently, there are more than 250 WaterSense labeled toilets, 700 labeled faucets and faucet accessories, and more than 600 certified irrigation partners. WaterSense labeled products must achieve independent, third party testing and certification to prove they meet EPA's rigorous criteria for efficiency and performance. For more information, visit www.epa.gov/watersense.



Authorization for automatic debit via the Automated Clearing House (ACH)

Debit From:

Customer's Name: _____

Water Account #(s): _____

Name of Bank: _____

Bank Address: _____

City: _____ State: _____ Zip Code: _____

Bank ABA #: _____ Social Security # _____

Bank Account #: _____ () DDA-Checking () Savings

\$ Amount (or range): Water Bill Amount Frequency: Due Date day of each month.

As a convenience to me, I hereby authorize you to charge my account in the amount and frequency stated above, provided there are sufficient collected funds in said account to pay the same upon presentation. The authority is to remain in effect until revoked by me in writing, and until you actually receive such notice. I further agree that if any such payment is dishonored, whether with or without cause and whether intentionally or inadvertently, you shall be under no liability whatsoever even though such dishonor results in a loss to my account.

X _____ Date: _____, 20____

Signature as shown on Bank Records

ATTACH VOIDED CHECK (for checking account) or deposit slip (for savings account) below.